



Department of Energy

Privacy Impact Assessment (PIA)

Guidance is provided in the template. See DOE Order 206.1, *Department of Energy Privacy Program*, Appendix A, Privacy Impact Assessments, for requirements and additional guidance for conducting a PIA: https://www.directives.doe.gov/directives/0206.1-BOrder/view

Please complete form and return via email to Privacy@hq.doe.gov

No hand-written submissions will be accepted.

This template may not be modified.

MODULE I – PRIVACY NEEDS ASSESSMENT			
Date	September 20, 2023		
Departmental Element & Site	U.S. Department of Energy, Office of Energy Efficiency and Renewable Energy (EERE). This system is located at the US Department of Energy Headquarters, EERE Server Room, 1000 Independence Avenue, Washington D.C. 20585.		
Name of Information System or IT Project	EERE SharePoint Collaboration Environment (ESPCE)		
Exhibit Project UID	019-00000139		
New PIA Update X	ESPCE PIA has been updated to reflect the collection of additional employment information		
	Name, Title	Contact Information Phone, Email	
System Owner	Ann Keating-Aitken ESPCE System Owner	240-278-2574 Ann.keating-aitken@ee.doe.gov	
Local Privacy Act Officer	Shaida Beklik EERE HQ Cyber Security Program Manager	202-586-4769 Shaida.beklik@ee.doe.gov	
Cyber Security Expert reviewing this	Shaida Beklik EERE HQ Cyber Security Program Manager	202-586-4769 Shaida.beklik@ee.doe.gov	





MODULE I – PRIVACY NEEDS ASSESSMENT			
document (e.g. ISSM, CSSM, ISSO, etc.)			
Person Completing this Document	Quyen Tran EERE HQ Cybersecurity support	703-371-9299 quyen.tran@ee.doe.gov	
Purpose of Information System or IT Project	The U.S. Department of Energy (DOE) Office of Energy Efficiency and Renewable Energy (EERE) SharePoint Collaboration Environment (ESPCE) is a business collaboration platform that is used by EERE federal employees, contractors, business partners and members of the public that have been approved access to the environment. By leveraging SharePoint's capabilities, ESPCE provides access to a centralized repository of EERE-organizational information and applications on the DOE network. ESPCE has been configured to provide support for information sharing, collaboration, automation of business processes and access to features such as document co-authoring and sharing, content management, custom branding, robust search capabilities, custom forms, task management systems, registration tools, advanced reporting, external database connections for legacy applications, custom workflows for EERE business processes, electronic signatures with automated approval processes, and using both local and online Microsoft Office productivity tools such as Word, Excel, Outlook, and PowerPoint.		
Type of Information Collected or Maintained by the System:	d or led by the Mother's Maiden Name		





MODULE I – PRIVACY NEEDS ASSESSMENT

business cell phone, and business email address.

Specifically, first name, last name, office location/room number, business phone,

Name, Phone, Address

the PIA. Submit the completed PNA with signature page to the CPO.

	☑ Other – Please Specify		
	IRS 48C Advanced Energy Manufacturing Tax Credit documentation contains EIN and DUNS numbers. This information is no longer being collected, but previously submitted forms are still retained in the system.		
Has there been any attempt to verify PII does not exist on the system? DOE Order 206.1, Department of Energy Privacy Program, defines PII as any information collected or maintained by the Department about an individual, including but not limited to, education, financial transactions, medical history and criminal or employment history, and information that can be used to distinguish or trace an individual's identity, such as his/her name, Social Security number, date and place of birth, mother's maiden name, biometric data, and including any other personal information that is linked or linkable to a specific individual.		No (PII is knowingly stored on the system)	
If "Yes," what method was used to verify the system did not contain PII? (e.g. system scan)		N/A	
Threshold Questions			
	in (collect and/or maintain), or plan to ation about individuals?	Yes	
2. Is the information in identifiable form?		Yes	
3. Is the information a	bout individual Members of the Public?	Yes	
4. Is the information about DOE or contractor employees?		Yes ⊠ Federal Employees ⊠ Contractor Employees	
If the answer to <u>all</u> four (4) Threshold Questions is " No ," you may proceed to the signature page of			





MODULE I – PRIVACY NEEDS ASSESSMENT

Module II must be completed for all systems if the answer to any of the four (4) threshold questions is "Yes." All questions must be completed. If appropriate, an answer of N/A may be entered.

The goal of the threshold questions is to legitimately and efficiently determine whether additional assessment is necessary. If there is doubt, it is in the System Owner's best interest to complete Module II.

PIAs affecting Members of the Public are posted on the DOE Privacy website. For this reason, PIAs affecting Members of the Public should be written in plain language and at a high level so they are easily understandable and do not disclose sensitive information.

END OF PRIVACY NEEDS ASSESSMENT

MODULE II – PII SYSTEMS & PROJECTS

AUTHORITY, IMPACT & NOTICE

1. AUTHORITY

What specific authorities authorize this system or project, and the associated collection, use, and/or retention of personal information?

42 U.S.C. 7101 et seq.; 50 U.S.C. 2401 et seq; Public Law 95–91; and Executive Order 9397, Numbering System for Federal Accounts Relating to Individual Persons.





MODULE II – PII SYSTEMS & PROJECTS

2. CONSENT

What opportunities do individuals have to decline to provide information (e.g. where providing information is voluntary) or to consent only to particular uses of the information (other than required or authorized uses)?

Within ESPCE, there are various business sites/modules that require contact information such as name and e-mail address. An individual does have the right to decline to provide information but will forfeit their right to utilize that tool for that specific business need.

PII provided via a custom form is required and handled by form validation and does not allow users to decline as it is needed to submit the form without error. Other PII (contact information for DOE employees and contractors) is sourced from OCIO's Active Directory and not by the individuals, therefore the user does not have the opportunity to decline providing business contact information in ESPCE.

IRS 48C Advanced Energy Manufacturing Tax Credit documentation contains EIN and DUNS numbers – applicants voluntarily submitted the documentation and associated information in order to apply for and receive tax credits. This information is no longer being collected, but previously submitted forms are still retained in the system.

3. CONTRACTS

Are contractors involved with the design, development and maintenance of the system? If yes, was the Privacy Order CRD or Privacy Act clauses included in their contracts?

Yes, contractors are involved with the maintenance of the system. All contractors are required to sign the EERE HQ LAN Rules of Behavior. Privacy Act clauses are included in their contract.

4. IMPACT ANALYSIS:

How does this project or information system impact privacy?

The system contains DOE employment information, PII business contact information (names, business phone numbers, and business e-mail addresses) and EIN and DUNS numbers (tax credit document no longer collected but retained by SharePoint). This information is low risk PII and the potential for privacy concerns is moderate if the system happened to be compromised.

ESPCE is designed to protect PII and mitigate privacy risk via the following administrative, technical, and physical controls:

- Strict access control enforcement based on need-to-know
- System reviews

Also, PII data are reviewed annually as part of the system assessment/continuous monitoring process to determine if any PII/privacy related changes have occurred.





MODULE II - PII SYSTEMS & PROJECTS

5. SORNs

How will the data be retrieved? Can PII be retrieved by an identifier (e.g. name, unique number or symbol)?

If yes, explain, and list the identifiers that will be used to retrieve information on the individual.

Records can be retrieved using PII data elements (information that is tied to a user based on the user's SharePoint profile) using the system's search engine feature.

Yes.

OPM/GOVT-1 - General Personnel Records

OPM/GOVT-2 – Employee Performance File System Records

OPM/GOVT-5 – Recruiting, Examining, and Placement Records

DOE-2 – Personnel Supervisor Maintained Personnel Records

DOE-18 - Financial Accounting System

DOE-26 - Official Travel Records

DOE-28 – General Training Records

DOE-33 – Personnel Medical Records

DOE-56 – Congressional Constituent Inquires

DOE-57 – Congressional Profiles

DOE-62 – Historical Files – Published Information Concerning Selected Persons in the Energy Field

DOE 82 – Grant and Contract Records for Research Projects, Science Education and Related Activities

6. SORNs

Has a Privacy Act System of Records Notice (SORN) been published in the Federal Register?

If "Yes," provide name of SORN and location in the *Federal Register*.





MODULE II – PII SYSTEMS & PROJECTS

If the information system is being modified, will the SORN(s) require amendment or revision?

N/A

DATA SOURCES

7. SORNs

8. What are the sources of information about individuals in the information system or project?

For external SharePoint sites, information about the individual is sourced directly from the individual.

All other contact information about DOE employees and contractors is sourced from Active Directory and the EERE Data Center.

9. Will the information system derive new or meta data about an individual from the information collected?

No new or meta data is derived from the individuals information.

10. Are the data elements described in detail and documented?

No, a data dictionary or other documentation does not currently exist that describes the data elements in detail.

DATA USE

11. How will the PII be used?

PII is used to communicate with individuals to provide them with project updates, contract information, press releases, or user requested information. E-mail addresses are also used as usernames for external users. Business contact information (e.g. phone, business address, etc.) are used for conference/event registration. Employment information is used by the WMO to manage performance-based awards and telework agreements.

12. If the system derives meta data, how will the new or meta data be used?

Will the new or meta data be part of an individual's record?

N/A. ESPCE does not derive meta data from the information collected.





MODULE II – PII SYSTEMS & PROJECTS		
13. With what other agencies or entities will an individual's information be shared?	ESPCE does not share data and has no interconnections with other non-DOE agencies or entities.	
Reports		
14. What kinds of reports are produced about individuals or contain an individual's data?	There are no reports produced about individuals from SharePoint. Only SharePoint system usage reports are generated on as needed basis.	
15. What will be the use of these reports?	Statistical purposes to identify how many people are visiting the site.	
16. Who will have access to these reports?	System Administrators only.	
Monitoring		
17. Will this information system provide the capability to identify, locate, and monitor individuals?	No	
18. What kinds of information are collected as a function of the monitoring of individuals?	ESPCE does not have the capability to monitor individuals.	
19. Are controls implemented to prevent unauthorized monitoring of individuals?	N/A	
DATA MANAGEMENT & MAINTENANCE		
20. How will records about individuals be kept current and verified for accuracy, relevance and completeness? Include PII data collected from sources other than DOE	DOE OCIO Active Directory will be automatically updated, and all other records will need to be maintained and kept current by the individual. For all other records (external sites) individuals' inaccurate information is updated whenever required as users can access the ESPCE application directly to check and/or correct their PII at any time as	

necessary.



records.



MODULE II – PII SYSTEMS & PROJECTS

21. If the information system is operated in more than one site, how will consistent use of the information be ensured at all sites?

ESPCE is only operated at one site, EERE Headquarters.

Records Management

22. Identify the record(s).

Customer Services Information

Public Relations Information

Congressional Liaison Operations Information

Personal Identity and Authentication Information

Travel Information

Payments Information

Staff Acquisition Information

Benefits Management Information

Employee Performance Management Information

Training and Employment Information

Medical Records – Telework/Leave Request





P RIVACY IMPACT ASSESSMENT: EERE - ESPCE

PIA Template Version 5 – November 2017

	•	•		
☐ Unscheduled	X Scheduled	(cite NARA auth	ority(ies) below	/)

Customer Services Information

Check appropriately and cite as required.

 Technical and administrative help desk operational records. GRS 5.8, item 010 (DAA-GRS-2017-0001-0001)
 Temporary. Destroy 1 year after resolved, or when no longer needed for business use, whichever is appropriate.
 DOE business use (as of 10/31/23): "DOE is evaluating appropriate retention for these records. Do not destroy until updated schedule published."

Public Relations Information

- Public affairs related routine operational records. GRS 6.4, item 010 (DAA-GRS-2016-0005-0001) Temporary. Destroy when 3 years old.
- Internal Publications
 DOE ADMIN 16:1.1.1.a (N1-434-01-8, item 1.1.1a)
 Permanent. Cutoff file annually. Transfer to NARA 20 years after cutoff.
- 23. Identify the specific disposition authority(ies) that correspond to the record(s) noted in no. 22.
- Speeches
 DOE ADMIN 14:41.a (N1-434-98-17, item 41a)

 Permanent. Cutoff at end of fiscal year. Transfer to NARA when 25 years old.
- News Media Materials
 DOE ADMIN 14:42.a (N1-434-98-17, item 42a)
 Permanent. Cut off at end of fiscal year. Transfer to NARA when 25 years old.

Congressional Liaison Operations Information

 Congressional Hearing Coordination Case files DOE ADMIN 14:55 (NCI-434-83-2(1))
 Temporary. Destroy 5 years after close of calendar year in which testimony was given.

Personal Identity and Authentication

 Personnel security and access clearance records GRS 5.6, item 181 (DAA-GRS-2017-0006-0025)
 Temporary. Destroy 5 years after employee or contractor relationship ends.

Travel Information

 Financial management and reporting administrative records. GRS 1.1, item 001 (DAA-GRS-2016-0013-0001)
 Temporary. Destroy when 3 years old.



P RIVACY IMPACT ASSESSMENT: EERE - ESPCE

PIA Template Version 5 – November 2017

Foreign Travel Authorizations
 DOE ADMIN 9:1.1.a (N1-434-98-12, item 1.1a)
 Cut off at end of fiscal year. Destroy 7 years after cutoff.

Payments Information

 Financial transaction records related to procuring goods and services, paying bills, collecting debts, and accounting.
 GRS 1.1, item 010 (DAA-GRS-2013-0003-0001)
 Temporary. Destroy 6 years after final payment or cancellation.

Staff Acquisition Information

Job vacancy case files.
 Records of one-time competitive and Senior Executive Service announcements/selections.
 GRS 2.1, item 050 (DAA-GRS-2017-0011-0001)
 Temporary. Under EPI hold. Destroy 2 years after selection certificate is closed or final settlement of any associated litination.

certificate is closed or final settlement of any associated litigation; whichever is later.

Job vacancy case files.
Records of standing register competitive files for multiple positions filled over a period of time.
GRS 2.1, item 051 (DAA-GRS-2017-0011-0002)
Temporary. Under EPI hold. Destroy 2 years after termination of register.

Benefits Management Information

- Notifications of personnel actions.
 GRS 2.2, item 050 (DAA-GRS-2017-0007-0006)
 Temporary. Destroy when 3 years old.
- Employee incentive award records.
 GRS 2.2, item 030 (DAA-GRS-2017-0007-0003)
 Temporary. Destroy when 2 years old or 2 years after award is approved or disapproved, whichever is later.

Employee Performance Management Information

- Employee performance file system records.
 Acceptable performance appraisals of non-senior executive service employees. (Federal Only)
 GRS 2.2, item 070 (DAA-GRS-2017-0007-0008)
 Temporary. Destroy no sooner than 4 years after date of appraisal.
- Employee performance file system records.
 Records of senior executive service employees. (Federal Only)
 GRS 2.2, item 072 (DAA-GRS-2017-0007-0010)
 Temporary. Destroy no sooner than 5 years after date of appraisal.





MODULE II - PII SYSTEMS & PROJECTS

Supervisors' personnel files.
 GRS 2.2, item 080 (DAA-GRS-2017-0007-0012)
 Temporary. Review annually and destroy superseded documents.
 Destroy remaining documents 1 year after employee separation or transfer.

Training and Employment Information

- Non-mission employee training program records. GRS 2.6, item 010 (DAA-GRS-2016-0014-0001)
 Temporary. Destroy when 3 years old, or 3 years after superseded or obsolete, whichever is appropriate.
- Individual Employee Administrative and Ethics Training Records (excludes Mission Related Training) - Federal Employees.
 DOE 2.6, item 015 (DAA-GRS-2016-0014-0003 and DAA-GRS-2016-0014-0002)

Temporary. Destroy when 10 years old.

 Individual Employee Administrative and Ethics Training Records (excludes Mission Related Training) - Contractor Employees.
 DOE 2.6, item 16 DAA-GRS-2016-0014-0003 and DAA-GRS-2016-0014-0002)

Temporary. Under EPI hold. Destroy 10 years after employee separation OR contract completion (final payment), whichever is later.

Medical Records - Telework/Leave Request

- Telework/alternate worksite program case files.
 GRS 2.3, item 040 (DAA-GRS-2018-0002-0004)
 Temporary. Destroy when superseded or obsolete or 1 year after end of employee's participation in program, whichever is sooner.
- Reasonable accommodation employee case files.
 GRS 2.3, item 020 (DAA-GRS-2022-0001-0002)
 Temporary. Destroy 3 years after employee separation from the agency or all appeals are concluded whichever is later.

24. Records Contact

Tia Alexander Tia.Alexander@ee.doe.gov 202-586-3135

ACCESS, SAFEGUARDS & SECURITY





MODULE II – PII SYSTEMS & PROJECTS			
25. What controls are in place to protect the data from unauthorized access, modification or use?	DOE physical, logical access and network security controls protect all data from unauthorized access, modification, or use. Reference the ESPCE System Security Plan (SSP) for more information.		
26. Who will have access to PII data?	Anyone with DOE network access can access the ESPCE homepage and will have access to PII (contact information maintained in Active Directory). However, individuals who need access beyond the ESPCE homepage will require additional privileges and access. Access to data submitted via custom forms/applications is only available to the "Admins" of that application. For external users, anyone with access to ESPCE will be able to have read only access to other users' contact information (e.g., email address, phone number, job title).		
	Anyone with DOE network access can access the ESPCE homepage and will have access to PII (contact information maintained in Active Directory). However, individuals who need access beyond the ESPCE homepage will require additional privileges and access.		
27. How is access to PII data determined?	Internal access is managed by permission groups. The DOE Site Owners and administrators of that site manage access for each SharePoint site. Access to data submitted via forms/applications is only available to the "Admins" of that application. For external users, anyone with access to ESPCE will be able to have read only access to other users' contact information (e.g., email address, phone number, job title).		
28. Do other information systems share data or have access to the data in the system? If yes,	There is an internal connection with the EERE Data Center (EDC). The connection is a one-way interface – where EDC pulls/push the data from and to SharePoint for reporting purposes, such as system usage report.		
explain.	DOE network Active Directory – This is a one-way data transferred/pulled for account registration purpose and daily data synchronization.		
29. For connecting information systems, is there an Interconnection Security Agreement (ISA) or other agreement between System Owners to ensure the privacy of individuals is protected?	No ISA is required since EDC is part of the EERE HQ LAN system boundary and has the same Authorizing Official and System Owner as ESPCE.		





MODULE II – PII SYSTEMS & PROJECTS

30. Who is responsible for ensuring the authorized use of personal information?

ESPCE System Owner in conjunction with the SharePoint site owners.

END OF MODULE II





SIGNATURE PAGE		
	Signature	Date
System Owner	(Print Name) (Signature)	
Local Privacy Act Officer	(Print Name) (Signature)	
Ken Hunt Chief Privacy Officer	(Print Name) (Signature)	

