


Peer Exchange Calls, Spring 2020, No. 25

The Better Buildings Residential Network hosts Peer Exchange Calls that connect energy efficiency programs and partners to share best practices and learn from one another in order to increase the number of homes that are energy efficient. Follow the links below to view full summaries of each call, and visit the Better Buildings Residential Network website at energy.gov/eere/better-buildings-residential-network to view a schedule of upcoming Peer Exchange Calls.





Program Design & Customer Experience

Deliver savings without compromising safety.

Austin Energy's Sally Phipps described her firm's pivot to remote Home Performance with Energy Star inspections. From scheduling the job to reviewing completed work, their successful transition made for happy (and safe) homeowners.

▶ [How Is the Coronavirus Impacting Residential Energy Efficiency Programs?](#) May 14, 2020




HOLY CROSS ENERGY
ESTABLISHED 1939


Leverage distributed energy resources to benefit the grid and customers.

Holy Cross Energy's Chris Bilby did a deep dive into their Basalt Vista pilot of distributed energy resources. Among other things, they learned that distributed resources can help manage the overall cost of service for members.

▶ [Smart Homes in Stay-at-Home Times](#) May 28, 2020



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Manage indoor air quality to reduce Coronavirus transmission.

Returning guest Iain Walker of Lawrence Berkeley National Laboratory revealed how changes to building operations, including the operation of heating, ventilating, and air-conditioning systems, can reduce airborne exposure to the Coronavirus.

▶ [Indoor Air Quality and Ventilation in the Current Climate: Perspectives from the Field](#) June 11, 2020




CLEAResult[®]

Collaborate with industry partners to drive remote assessments.

CLEAResult's Dan Ridings shared how a partnership with the Tennessee Valley Authority to pilot remote energy efficiency assessments resulted in the development of a new, consumer- and contractor-friendly app that's Collaborate

▶ [Remote Energy Assessments: The New Normal?](#) June 25, 2020



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