



Florida Power & Light Company Grid Hardening and Hurricane Response

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FPL Power Delivery infrastructure

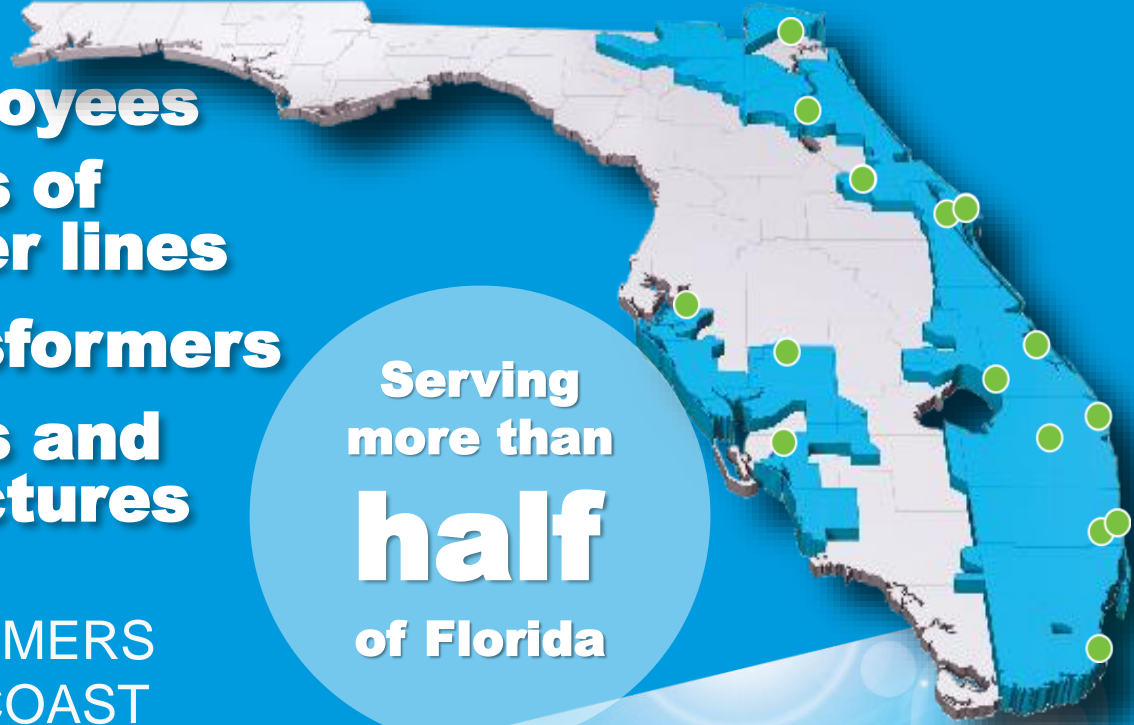
3,000 employees

75,000 miles of power lines

890,000 transformers

1.2 million poles and structures

VAST MAJORITY OF CUSTOMERS
LIVE WITHIN 20 MILES OF COAST



Serving
more than
half
of Florida

Service area characteristics challenge us




- Approximately 530 miles of coastline, one of the longest of any U.S. utility
- Florida climate promotes one of the fastest vegetation growth rates in the U.S.
- Salt spray produces corrosive environment
- Lightning capital of North America
- Most susceptible to hurricanes



Our history shows why our preparation is essential

Year	Storm	Customers	Restored
2004	Charley	874,000	13 days
2004	Frances	2,786,300	12 days
2004	Jeanne	1,737,400	8 days
2005	Dennis	508,800	3 days
2005	Katrina	1,453,000	8 days
2005	Rita	140,000	2 days
2005	Wilma	3,241,400	18 days
2016	Matthew	1,185,000	4 days
2017	Irma	4,454,000	10 days





After seven storms in two years, we began executing our Storm Secure program

Hardening

Pole Inspections

Vegetation Management

Underground Conversions

Obtained FPSC approval of FPL's specific storm hardening and preparedness initiatives and plans



Hurricane Irma:

A satellite image of Hurricane Irma, showing a large, well-defined eye and a dense, swirling cloud structure. The storm is positioned in the upper left quadrant of the frame, with its eye clearly visible. The surrounding clouds are dark and textured, indicating intense weather conditions. The background is a dark, grainy space, likely representing the Earth's surface or the atmosphere from a satellite perspective.

- ▶ Roughly the size of Texas
- ▶ Affected all 35 counties served by FPL
- ▶ Slow-moving storm – impacted some areas for nearly 24 hours

Winds alone weren't the biggest issue

major
damage from
flooding
and
**storm
surge**

most outages
caused by
fallen trees
and
**wind-blown
debris**




Flooding and storm surge on both coasts

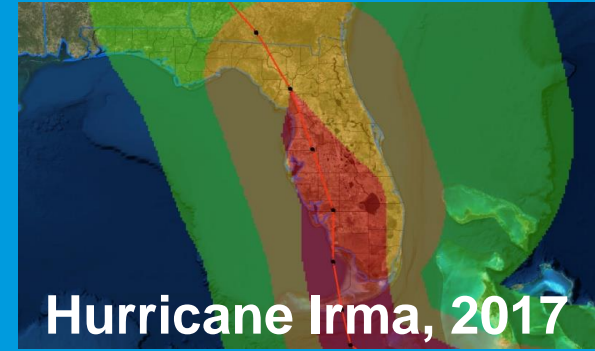


Most distribution outages caused by falling trees and wind-blown debris



Wilma vs. Irma

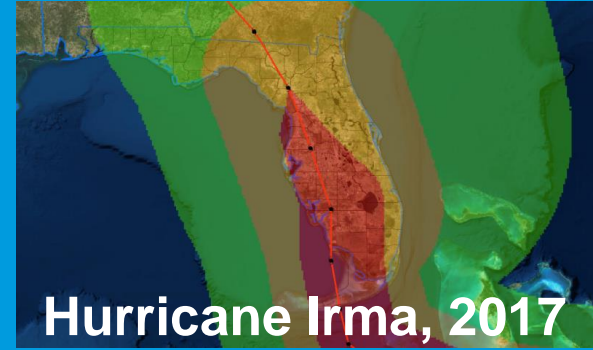
-  Hurricane winds (74+ mph)
-  Strong tropical storm winds (55-73 mph)
-  Moderate tropical storm winds (39-54 mph)



Saffir-Simpson Scale	Category 3	Category 4
Maximum Sustained Winds in Florida	120 mph	130 mph
Cyclone Damage Potential Index*	2.8	4.3
FPL Counties Impacted	21	35
Customer Impacted	3.2 million	4.4 million
% of FPL Customers	75%	90%

*Index developed by the National Center for Atmospheric Research that rates a storm's ability to cause destruction

Wilma vs. Irma Restoration



Poles damaged	12,400	4,600
Substations De-energized	241	92
Substations Restored	5 days	1 day

Wilma vs. Irma Restoration



Customer Restoration	18 days	10 days
50% of Customers Restored	5 days	1 day
75% of Customers Restored	8 days	3 days
95% of Customers Restored	15 days	7 days
Average Customer Outage	5.4 days	2.3 days

Largest restoration workforce in our history

~28,000
restoration
workers

29
staging
sites



More staging sites to support crews than in any other hurricane





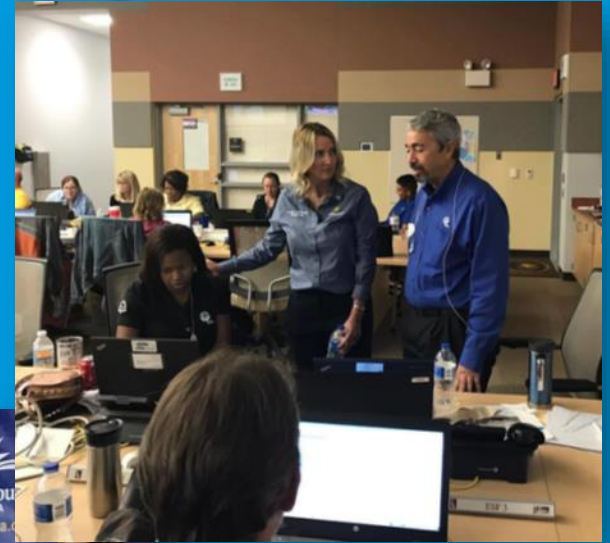
FPL

Underground systems are not indestructible...



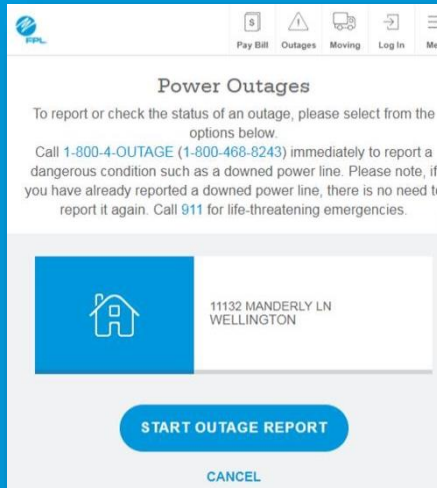
...but they generally perform well

Local partners are key to recovery efforts



Key improvements moving forward

Working to enhance Restoration Information



The screenshot shows the FPL website's 'Power Outages' reporting page. At the top, there are navigation icons for 'Pay Bill', 'Outages', 'Moving', 'Log In', and 'Menu'. The main heading is 'Power Outages'. Below it, there is a paragraph of text: 'To report or check the status of an outage, please select from the options below. Call 1-800-4-OUTAGE (1-800-468-8243) immediately to report a dangerous condition such as a downed power line. Please note, if you have already reported a downed power line, there is no need to report it again. Call 911 for life-threatening emergencies.' Below the text is a white box containing a house icon and the address '11132 MANDERLY LN WELLINGTON'. At the bottom of the page, there is a blue button labeled 'START OUTAGE REPORT' and a 'CANCEL' link.

Educating communities about Right Tree, Right Place



Building on proven Hardening Investments



FPL supports Puerto Rico

- ▶ **140 lineworkers, management and support staff** on island since early January
- ▶ Employees are working with 10-person **FPL Incident Management Team**
- ▶ **Restoring service** to residents in Bayamon



Our crews face many challenges in the restoration effort

- ▶ Inaccessible locations are part of the daily work
 - Man-baskets and rear-of buckets help overcome challenges with terrain and construction practices
 - Crews continually adjust work methods to safely and quickly restore customers
- ▶ Crews reusing materials
- ▶ Driving, MOT and road conditions are a large safety issue



We're finding opportunities to make an impact

- ▶ Meetings between PREPA, USACE, Fluor and vendors to coordinate work
- ▶ Crews are giving back to the community
 - Local children have received gifts from lineworkers, which has been meaningful to families





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