

Special ISM Champions Workshop

Optimizing Activity-Level Work Planning and Control

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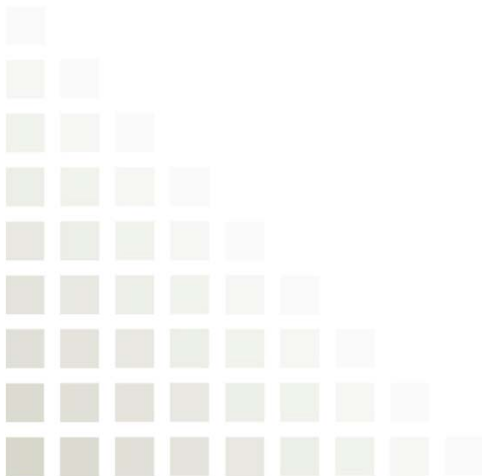
NNSA

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Work Planning, Control and Execution

The ultimate goal is to improve the performance of work
at the activity-level



Expected Outcomes

- Share lessons learned – across all activities and all phases of work performance
- Evaluate, challenge and improve enterprise-wide tools under development to improve work performance
- NNSA is committed to improving the planning, control, and execution of activity-level work leveraging tools such as the HSS analysis of activity-level work planning

Performance Culture and WPC&E

- Performance Culture, HPI and High Reliability concepts are key to improvement
 - We must change work as performed not just work as imagined - ΔW
 - Untoward events often occur due to “normal” reactions to abnormal conditions
- A key is awareness and a questioning attitude
 - Leadership
 - Commitment
 - Ownership
 - Employee Involvement

Expectations

- Existing Requirements, new Handbook and Guidance
- Strategic Contractor Performance Evaluation Plans

Engagement

- Awareness, reinforcement, commitment, focus, leadership, worker involvement
- Timely, activity-level intervention

Oversight

- Compliance, but even more importantly performance
- Common structure for evaluation and improvement

Conclusion

- This is an important and timely initiative
- We are on a path to clarify expectations
- We are on a path to provide focus and additional, common information for improvement
- We are demonstrating commitment
- We need to think holistically about the entire system
- We need to stay focused on ΔW and dig deep to understand cases where work as performed differs from work as imagined