



## Special ISM Champions Workshop

DOE Forrestal HQ Building and Video and Web Conferencing Washington, DC

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# Lessons Learned by Savannah River Remediation Activity-level Work Planning and Control

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# "You either get better,

Or

You get worse"

-Jon Gruden

# Work Planning and Control at Savannah River Remediation

- Where We Were
- What Changed
- What We've Found
- What We're Doing
- Where We're Going

#### Where We Were

- Savannah River Site Work Planning and Control (WP&C)Program Mature
- Savannah River Site a Frequent Benchmarking Destination
- Past Recognition for WP&C Industry Best-Practices

# What Changed?

- Savannah River Site Contract Restructured
- Program Documents Owned by the M&O
- FAR Contract
- Resource Challenges

...Not Where We Need to Be

#### What We've Found

- The Bar was Raised
- Inconsistent Implementation
- Inattention to Detail in Work Packages
- Verbatim Compliance Less than Perfect
- Ineffective Corrective Actions
- Indications that Disciplined Operations (Work Planning and Control) Needs Revitalization

# What We're Doing

- Involvement in URS and EFCOG WP&C Activities
  - Standard/Guidance Document Development
  - Working Group Participation
- Program Evaluation Critical View
  - Self-assessment
  - Independent Assessment
  - Gap Analysis
- Improvement Strategy

# Where We're Going

- Restructuring under Evaluation
- WP&C-based Metrics (under development)
- Crosswalk DOE STD-1029
- Con-Ops for Maintenance & Work Control
  - Training
  - Coaching/mentoring
- Focused Management Field Observations
- Partnering vs. Benchmarking

### Summary

So... If You Either get Better,

Or You get Worse...

We're Choosing

to

**Get Better**